Nancy Anderson
County Administrative Office

# Available County Services on Wednesday, March 5, 2025

The County will provide limited services on Wednesday, March 5, 2025, with some departments closing to the public for the day.

**Fire and Sheriff emergency services are available.**
**In case of an emergency, please call 911.**

For general questions regarding available services on Wednesday, March 5, 2025, please call:

**Kern County Human Resources (661) 868-3192**. Staff will be available to respond to voice messages as soon as possible.

**Media Contact**: Stacy Kuwahara, Assistant CAO **(661) 308-6805**

The list below shows the status of each department's offices and services on Wednesday, March 5, 2025. If any department is not listed, please check that department's website or contact them directly. The list of departmental websites is at www.kerncounty.com/government/departments.

**Kern County Superior Court** will continue regular business operations. Kern County Superior Court information is available at: www.kern.courts.ca.gov

**The County Administrative Center located at 1115 Truxtun Avenue**, Bakersfield, will be closed to the public. The Kern County Board of Supervisors Offices, County Administrative Office, and Kern County Human Resources will be closed to the public.

## Aging and Adult Services

- Closed to the public.
- All County operated nutrition sites and Meals on Wheels program will be closed.
- Affected areas include: Rosamond, California City, Tehachapi, Ridgecrest, Richard Prado Center, East Niles Center, Ben Austin Center, Shafter, Wasco and Taft.
- Senior centers will be closed for senior nutrition for the day.
- Adult Protective Services (APS) and Conservatorship Program staff will be working for emergency purposes. APS number is available 24/7 at 661-868-1006
- Long Term Care Ombudsman will be responding to emergency needs.
- **General Information: (661) 868-1000**

## Airport

- Commercial flights will continue as regularly scheduled.
- Administrative offices will be closed to the public
- **General Information: (661) 391-1800**

## Agriculture and Measurement Standards

- Closed to the public.
- We will have minimal field staff that will be responding to certain service calls.
- **General Information: (661) 868-6300**

## Animal Services

- Animal Services will be closed to the public and will resume normal business hours on Thursday, March 6, 2025.
- Animal Control Officers will be available in an emergency response only capacity.
- **General Information: (661) 868-7100**

## Assessor

- Closed to the public.
- **General Information: (661) 868-3485**

## Auditor-Controller / County Clerk / Elections

- Closed to the public.
- **General Information: (661) 868-3599**

## Behavioral Health & Recovery Services

- **The Suicide and Crisis lifeline is available 24/7, call or text 988 to be connected with the Kern County Crisis Hotline team or the regional 988 hotline.**
- The Substance Use Disorder Access Line will be available 24/7 at (866) 266-4898.
- Crisis Services at the Mary K. Shell site at 2151 College Ave will remain open throughout the day.
- Urgent youth medication services only will be available at: Oswell Clinic, 2621 Oswell Street, Suite 119.
- All BHRS service clinics will be closed to the public.
- **General Information: (661) 868-6600**

## Child Support Services

- All offices will be closed to the public.
- Customers can access the payment kiosk during normal business hours (8am – 5pm) located at 3701 N. Sillect Avenue.
- No other services will be offered.
- **General Information: (866) 901-3212**

## Clerk of the Board

- Closed to the public.
- Staff will be responding to calls and emailed correspondence will be received and handled.
- **General Information: (661) 868-3585**

## County Counsel

- Closed to the public.
- Risk Management will be available by phone.
- **General Information: (661) 868-3800**

## District Attorney

- Closed to the public.
- Kern County Family Justice Center: Closed to the public.
- **If you are in DANGER, please CALL 911 or the 24-hour Domestic Violence Hotline at 1-800-273-7713.**
- **General Information: (661) 868-2340**

## Employers' Training Resources

- Closed to the public.
- **General Information: (661) 325-4473**

## Farm and Home

- University of California Cooperative Extension advisors and staff are available by appointment.
- **General Information: (661) 868-6200**

## Fire

- The Kern County Fire Department continues to staff all stations and respond to emergencies and requests for service.
- **If you have requests for emergency services, please call 911.**
- **General Information: (661) 391-7000**

## General Services

- Closed to the public.
- **General Information: (661) 868-3000**

## Human Services

- All offices will be closed to the public.
- Online applications services will be available at www.benefitscal.com
- Child Protective Services (CPS) hotline will be available:
  - Countywide (661) 631-6011
  - Ridgecrest (760) 375-6049
- **General Information: (661) 631-6000**

## ITS

- Closed to the public.
- On call staff available for departments that are open and/or working. ITS will have tech support teams available.
- **General Information: (661) 868-2222**

## Libraries

- Closed to the public.
- **General Information: (661) 868-0700**

## Planning and Natural Resources

- Closed to the public.
- Important dates for public information:
    - Last day to submit hard copy applications is March 4, 2025, by close of business.
    - Last day for Building Permit Compliance is March 4, 2025.

## Probation

- The following sites will be closed to the public, available by appointment only:
    - Adult Probation located at 1415 Truxtun Ave: Investigations (661-868-4550) & Supervision (661-868-4500).
    - Youth Court Services located at 2005 Ridge Road: Closed to the public, available by appointment only (661-868- 4100).
    - Southeast Center located at 1600 E. Belle Terrace: Closed to the public, available by appointment only (661-336-6750).
    - Youth Supervision located at 5121 Stockdale Hwy: Closed to the public, available by appointment only (661-396-4560)
- Youth Programs and Supports Unit located at 1809 Ridge Road: Closed to the public.
- Bridges Academy located at 301 E. 18th Street: will be open and operating as scheduled.
- Youth Facilities will remain open, with the following exceptions:
    - Youth Detention Center located at 1831 Ridge Road (661) 868-4300: Visitors' lobby will remain open.
    - Kern Crossroads Facility located at 17824 Quality Road (661) 391-2200: Visitors' lobby will be closed to the public.
    - Camp Erwin Owen located at 14401 Sierra Way, Kernville (760) 376-8500: office will be closed to the public.
- **General Information: (661) 868-4100**

## Public Defender

- Limited services will be available
- **General Information: (661) 868-4799, (661) 868-4799**

## Public Health

- Closed to the public.
- Will be accepting lab specimens only.
- **General Information: (661) 321-3000**

## Public Works

- Building Inspection Division (BID) is closed to the public.
    - During the closure, BID will not be processing new permits or conducting inspections. Important Dates:
        - Last day to Apply for a Permit in person: Tuesday, March 4, 2025
        - Last Day for Inspections: Tuesday, March 4, 2025
        - For any questions, please contact BID at 661-862-8650
- Code Compliance, Flood, Drainage, Grading, CSAs, and Encroachment Permit Inspection is closed to the public.
- Sanitation Districts will be operating with adequate staff to operate the respective wastewater treatment facilities, as well as respond to emergency calls.
    - In the case of a sewer emergency, call (661) 203-6026.
- Construction Projects will not be operational on Wednesday, March 5, 2025.
- Landfills and Special Waste Facility will be closed to the public and will resume normal hours of operation on Thursday, March 6, 2025.
    - Contracted trash hauling services will be able to operate as normal.
- Road Maintenance will be on call for emergencies including impacts related to weather.
    - To report a road maintenance emergency, contact California Highway Patrol (CHP) or your local law enforcement agency.
- Traffic Signals and Sign Maintenance will be on call for emergencies including impacts related to weather.
    - For emergencies related to traffic signals (661) 487-3125
    - For emergencies related to roadway signs (661) 487-7120
- Transportation Permits will be operating with reduced hours and reduced staff.
- Public Services Building Cashier Counter and first floor kiosk will be closed.
- Kern Transit will be closed. Buses will not be in operation.
- **General Information: (661) 862-5100**

## Recorder/Hall of Records

- The Recorder will be open from 8 a.m. to 3 p.m.
- The Hall of Records will be closed to the public.
- Online services can be found at: www.kerncounty.com/assessor-recorder
- **General Information: Assessor (661) 868-3485, Recorder (661) 868-6400**

## Sheriff

- The Sheriff's Office will be partially closed on Wednesday, March 5, 2025.
- While we will be available to respond to calls for service, many of our lobbies/counters will be closed to the public. See Page 6 for a complete list:

## Sheriff Continued

The following will remain open:

- Communications Center is available 24/7.Non-emergency: 661-861-3110 Emergency: 9-1-1
- Coroner will respond as usual; however, public lobby is closed
- Civil Processing Unit
- Courts Unit (Metro and Justice)
- Justice Inmate Receiving Facility Clerks' Office
- Electronic Monitoring Program
- Records

The following will be closed to the public:

- Property Room
- Public Administrator's Section
- Building A (HR/Personnel) will be closed to the public. All calls will be forwarded to Crime Reports.
- Work Release and Registration Unit
- Licensing Unit
- Arrest Records: (661)391-7624

Crime Reports (for vehicle releases only) (661) 391-7623

The following Substations will be open:

- Mojave Substation
- North Area Substation (Buttonwillow)
- Lamont Substation
- Taft Substation
- Frazier Park Substation

The following Substations will be closed:

- Kern Valley Substation
- Ridgecrest Substation
- Tehachapi Substation
- Delano Substation

## Treasurer/Tax Collector

- Closed to the public.
- Taxpayers can get property tax information and pay their property taxes online at: www.kcttc.co.kern.ca.us
- **General Information: (661) 868-3490**

## Veterans Service

- Closed to the public.
- Inquiries can be submitted to kernvets@kerncounty.com
- **General Information: (661) 868-3100**